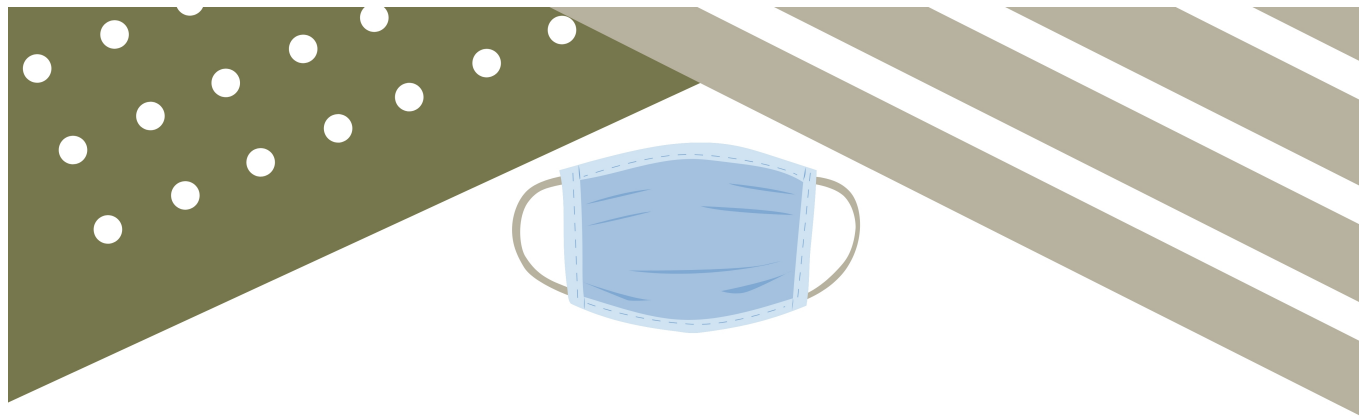


C R A N E  C R E E K



COVID-19 PROTOCOL



# MASKS RECOMMENDED

In the continued effort to keep members and staff safe Crane Creek has a mask policy. Masks are required while inside at the club. The mask can be removed once you are at the location of activity such as the tennis center and courts, dining tables, and gym. Once you have completed your activity or need to move within the club, we ask that you put the mask on again. While outside at the club, masks are encouraged but not required.

**Crane Creek Booking Policy:** If you or a household member have tested positive or experiencing COVID-19 symptoms, we ask you not to use the club. We are working very hard to keep the club safe for your recreation.

1. Members are required to answer screening questions when they book a club reservation.
2. If a member or house hold member has been tested and awaiting results due to feeling ill or a possible exposure we are requesting that the entire house hold not use the club facility.
3. If a member has tested positive the entire household cannot use the facility until a medical professional has released the family from quarantine.

*Thank you!*



\*All reservations made online or through mobile app will now require completion of a COVID screening including a single question survey in order to confirm your reservation.



### **Guests:**

Guests are welcome to join you on the golf course.

### **Mask Policy:**

Masks must be worn in the golf shop and are encouraged but not required while on the golf course.

### **Social Distance Guidelines:**

Please refrain from congregating on the first tee, or any tee, and after your round. No more than 4 to a group and please practice social distancing.



**Guests:**

Guests are welcome to join you on the tennis courts.

**Mask Policy:**

Masks must be worn upon arrival to the Tennis Center and in the Tennis Pro Shop. Masks may be removed while playing but will need to be put back on when leaving the court.

**Hand Sanitizer & Hand Washing:**

We are asking that all players wash their hands or use hand sanitizer prior to playing tennis as well as after playing.

**Lessons:**

Lessons and clinics can involve up to 6 players plus a coach. Instruction can be taught indoors or outdoors. Pros will not give high fives and no other physical contact with players.

**Tennis Balls & Ball Machines:**

Members now have access to ball baskets along with balls in the ball machines. As we see the return of ball carts with balls provided by the club, please remember the following:

- Please sanitize your hands before and after using the ball carts and ball machines.
- The balls are for member use, however, please return them to the carts after use. These balls are not to be put in bags or taken off site, but are for the use by all of our members.
- Carts of balls will be only for indoor use. There will be plenty of balls in the ball machines without having to add balls from the baskets.
- After ball machine use, please sweep any ball fuzz off the court using the sweepers and brooms provided. If left on the court it can easily become a hazard to those playing after you.

Upstairs indoor viewing area overlooking courts 1-3 is open for up to 15 people at a time, masks and social distancing required.



**Junior Tennis Clinics COVID-19 GUIDE:**

Our goal at Crane Creek is to provide a fun and safe tennis-learning atmosphere for both players and staff. Due to the ongoing COVID-19 situation, Crane Creek will be implementing the following for all of our junior clinics:

1. If your child is showing any signs of sickness, please keep them home and do not bring them to tennis.
2. All junior players and coaches will have their temperature checked prior to going on court for the clinic. Any player or pro with a temperature above 100.4 will not be allowed to participate in or teach the clinic.
3. All junior clinics will run with social distancing guidelines. Players will have safe areas to put their water and equipment on court, at least 6ft away from other players.
4. Hand sanitizer will be available prior to clinics, during clinics and after clinics.
5. All players will be required to wash or sanitize hands prior to going on court.
6. All players should recognize Crane Creek is serious about playing our part in keeping everyone safe.
7. Our goal is to over-staff our junior clinics. Some pros in each clinic will be responsible for maintaining social distancing and helping keep players safe.
8. We ask that all players respond to our coaches and staff at all times because of the COVID-19 situation. This is for the good of everyone participating. If players are not listening to the instructions and directions given by our coaches and staff, parents will be notified.



### **Mask Policy:**

Masks must be worn upon arrival and when walking through the facility. Masks may be removed at the table but will need to be put back on when moving within the club.

### **Reservations:**

1. Guests are welcome to join you in the dining room.
2. All dining areas are accepting reservations except the 19th Hole which is first come, first serve.
3. Walk-in guests will be accommodated if room permits.
4. Waiting parties will be social distanced in foyer or outside.

### **Occupancy:**

If you are interested in making a reservation for a group of over 10 people, please contact Ben Johnson at [chef@cranecreekcc.com](mailto:chef@cranecreekcc.com) to discuss the options that are available to you. These policies may change at any time based on CDH guidelines.



### **FITNESS CENTER HOURS:**

5:00 AM-6:30AM  
6:45 AM - 8:15AM  
8:30 AM - 10:00 AM  
10:15 AM - 11:45 AM  
12:00 PM - 1:30 PM  
1:45 PM - 3:15 PM  
3:30 PM - 5:00 PM  
5:15 PM - 6:45 PM  
7:00 PM - 8:30 PM

1. Please bring your own personal products for use in the locker rooms. Toiletries will not be provided on counters or in showers.
2. The fitness center will be accessible for up to **7 members** in 2 to 1 1/2 hour intervals closing for 15 minutes between session to clean every surface.
3. Every other cardio machine will be closed to manage social distancing requirements.
4. No bands will be available.

### **How to reserve your time:**

**\*Must Reserve Fitness Time**

To make reservations please go to the website or mobile app. Click on fitness calendar on the drop-down screen and select the date you want a reservation. The reservation will let you select any of the available times. Make your reservation and use the gym during this time slot.

To cancel your reservation, select "My Reservations" on the side menu in the mobile app or under "Member Central" on the website to view and cancel your reservations.



### **GROUP FITNESS CLASSES:**

\*Reservations required for ALL fitness classes

\*Each fitness class will have a capacity

### **How to reserve your time:**

To make reservations please go to the website or mobile app. Click on fitness calendar on the drop-down screen and select the class you want a reservation for. Then select reserve, quick select yourself, agree to COVID question and create reservation.

With the limited capacity, please cancel any reservations if you are unable to attend. To cancel, select “My Reservations” from the side menu in the mobile app and tap on the trash can icon next to the reservation that you would like to cancel. On the website, select “Member Central” and “My Reservations”.

Please help support each other in following protocol to ensure all members can continue to enjoy the fitness classes safely!

### **Mask Policy:**

Recommended to wear upon arrival. May remove masks while working out but will need to put your mask back on when the workout is complete.

In addition to the policy please wear your mask when possible at other times to keep fellow members and staff safe. Thank you for your cooperation and help in keeping the club safe for everyone.

*Thank you!*